

ROME CAVALIERI HOTEL POLICIES

SMOKING

- Smoking is prohibited in all the public areas of the hotel and in "non-smoking" bedrooms (Article 51 of Decree n. 3 16/01/03 and DCPM 23/12/03).
- Smoking is allowed in designated "smoking" bedrooms and in the cigar lounge of La Pergola.

PETS

Please visit the Very Important Pet programme at [V.I.P. Programme](#)

For dogs staying in the hotel, there is an additional fee of € 35.00 per day.

CHECK-IN / CHECK-OUT

Check in - 3.00 pm

Check out - 12.00 pm

MAXIMUM OCCUPANCY PER ROOM

As per local law, our rooms can accommodate a maximum of 3 persons.

ALCOHOL

The sale of alcoholic beverages, in all bars open to the public, will finish at 2:00 am pursuant City Ordinance 160.

INTERNET IN PUBLIC AREAS

WiFi is complimentary in the following public areas of the Hotel: Lobby, Imperial Club, Restaurants & Bars (including Pool Bar).

ROOMS

- The use of cooking appliances, naked flames and irons is strictly prohibited.
- Electronic safes are available in every guest room and suite.
- Laptop compatible safes are only available in the Penthouse, Planetarium, Petronius & Napoleon Suites.

CONCIERGE

A complimentary shuttle bus service to and from Via Veneto is available for resident hotel guests up to capacity. Supervised garage parking available from 7.00 am to 11.00 pm.

MEETINGS / CONFERENCES / CONGRESSES

- Ambulance presence upon request.
- Fireworks displays on request with 2 weeks prior notice.
- Security surveillance can be arranged at an extra charge.

PHOTOGRAPHY, VIDEOGRAPHY & INTERVIEWS

Non-professional photography and filming is permitted on the hotel premises. The hotel and its surrounding area is a drone-free zone.

Requests to use any area of the hotel as a location for commercial photo-shoots or filming, may be addressed to ROMHI.PR@waldorfastoria.com giving at least four weeks prior notice.

LOST & FOUND

For lost and found enquiries, please contact Guest Services at +39 06 3509 1 or at the following email address ROMHI.GuestServices@waldorfastoria.com

THE HOTEL

- The entire hotel site is protected with an Intrusion Alarm System, monitored around-the-clock by the hotel Security team.
- An in-house fire, evacuation and first aid brigade is on duty around-the-clock and acts immediately in case of emergency.

PRIVACY

[Privacy Statement](#)

REGISTRATION

Access to guest room floors is permitted only after registration at the Front Desk of the Hotel by exhibiting a valid identity document. Registration is required also for anyone wishing to access to guest room floors and the Imperial Club.

CHECK IN

The Hotel shall accommodate only guests that hold an identity card or valid document establishing the holder's identity in accordance with current local laws.

The names and personal details of guests are subject to Hotel notification by electronic means or computer transmission or by fax to Police Headquarters within 24 hours from the time of arrival or, for a stay of less than 24 hours, immediately (as per Article 109 of the T.U.L.P.S. Decree).

Italian citizens are required to present their state issued ID card or one of the following documents: passport, driver's licence, firearms licences and/or any document with the holder's photo released by a State Department (as per Article 35 of Decree 445/2000).

EU citizens are required to present one of the following documents: passport, identity card and/or driver's licence.

Non-EU travellers are required to present a valid passport or equivalent document, as indicated in the International Conventions list.

MINORS

It is not legally possible for the Hotel to accept unaccompanied guests that are younger than 18 years old.

The hotel is permitted to lodge minors of less than 18 provided that they present a state issued ID card or other valid identity document and are accompanied during their stay by their parents or one of them or by a legal guardian in possession of documentary evidence of their appointment or by another adult duly authorised in writing by the parent(s) or legal guardian and with a valid copy of the identification document of the person who issues the authorization.

In the event of minors accompanied by only one of their parents and the latter is unable to prove their maternity or paternity with a family certificate or birth certificate, the mother or father are required to fill out and sign a self-certification document supplied by the Hotel in which they confirm their maternity or paternity of the minor pursuant Articles 46 and 47 of Decree 445/2000.

SPA

- The hotel management reserves the right to close any part of the Spa facility, including the outdoor pools, for essential maintenance and private functions without prior notice and without entitlement to compensation.
- The hotel is not responsible for any physical harm incurred whilst using Grand Spa facilities, also arising from prior disorders or illness.
- Access to the Grand Spa & Fitness Centre is limited to persons over 16 years of age.
- Children under the age of 16 are permitted to use the indoor and outdoor pools only under direct parental supervision.
- No dogs or other animals are permitted in the Cavalieri Grand Spa Club or pool areas.
- It is compulsory to wear pool slippers or shoe-covers, and bathrobes in the reception, corridor and bar area.
- Swimming in outdoor pools is only permitted during the established opening hours when the lifeguard is present.
- The hotel's Fitness Circuit closes at dusk.

ROME CITY TAX

Effective September 1st, 2014, the city of Rome has introduced a [City Tax](#) of 7 Euro per person per night (subject to change), payable by all customers regardless of rate, including complimentary nights. Children under the age of 10 years are exempt.