

## ROME CAVALIERI HOTEL POLICIES

### SMOKING

- Smoking is prohibited in all the public areas of the hotel and in "non-smoking" bedrooms (art. 51 legge n. 3 del 16/01/03 e del DCPM 23/12/03).
- Smoking is allowed in designated "smoking" bedrooms and in the Smoking room of La Pergola.

### PETS

Please visit the Very Important Pet programme at [V.I.P. Programme](#)

For dogs staying in the hotel, there is an additional fee of € 35.00 per day.

### CHECK-IN/CHECK-OUT

Check in - 3.00 pm

Check out - 12.00 pm

### MAXIMUM OCCUPANCY PER ROOM

As per local law, our rooms can accommodate a maximum of 3 persons.

### ALCOHOL

The sale of alcoholic beverages, in all bars open to the public, will finish at 2.00 am. (Legge n. 160 del 02/10/07).

### INTERNET IN PUBLIC AREAS

WiFi is complimentary in the following public areas of the Hotel: Lobby, Imperial Club, Restaurants & Bars (including Pool Bar).

### ROOMS

- The use of cooking appliances, naked flames and irons is strictly prohibited.
- Electronic safes are available in every guest room and suite.
- Laptop compatible safes are only available in the Penthouse, Planetarium, Petronius & Napoleon Suites.

### CONCIERGE

A complimentary shuttle bus service to and from Piazza Barberini is available for resident hotel guests up to capacity. Supervised garage parking available from 7.00 am to 11.00 pm.

### MEETINGS / CONFERENCES / CONGRESSES

- Ambulance presence upon request.
- Fireworks displays on request with 2 weeks prior notice.
- Security surveillance can be arranged at an extra charge.

## PHOTOGRAPHY, VIDEOGRAPHY & INTERVIEWS

Non-professional photography and filming is permitted on the hotel premises. The hotel and its surrounding area is a drone-free zone.

Requests to use any area of the hotel as a location for commercial photo-shoots or filming, may be addressed to [ROMHI.PR@waldorfastoria.com](mailto:ROMHI.PR@waldorfastoria.com) giving at least four weeks prior notice.

## LOST & FOUND

For lost and found enquiries, please contact Guest Services at +39 06 3509 1 or at the following email address [ROMHI.GuestServices@waldorfastoria.com](mailto:ROMHI.GuestServices@waldorfastoria.com)

## THE HOTEL

- The entire hotel site is protected with an Intrusion Alarm System, monitored around-the-clock by the hotel Security team.
- An in-house fire, evacuation and first aid brigade is on duty around-the-clock and acts immediately in case of emergency.

## PRIVACY

[Privacy Statement](#)

## REGISTRATION

Access to guest room floors is only permitted after registration at reception (includes guests to the Imperial Club). Children under 18 must be accompanied by a parent. When a child is travelling with other adults, written authorization from one of its parents, accompanied by a photocopy of the parents' passport, must be given to reception at the time of check-in.

## SPA

- The hotel management reserves the right to close any part of the Spa facility, including the outdoor pools, for essential maintenance and private functions without prior notice and without entitlement to compensation.
- The hotel is not responsible for any physical harm incurred whilst using Grand Spa facilities, also arising from prior disorders or illness.
- Access to the Grand Spa & Fitness Centre is limited to persons over 16 years of age.
- Children under the age of 16 are permitted to use the indoor and outdoor pools only under direct parental supervision.
- No dogs or other animals are permitted in the Cavalieri Grand Spa Club or pool areas.
- It is compulsory to wear pool slippers or shoe-covers, and bathrobes in the reception, corridor and bar area.
- Swimming in outdoor pools is only permitted during the established opening hours when the life guard is present.
- The hotel's Fitness Circuit closes at dusk.

## ROME CITY TAX

Effective September 1st, 2014, the city of Rome has introduced a [City Tax](#) of 7 Euro per person per night (subject to change), payable by all customers regardless of rate, including complimentary nights. Children under the age of 10 years are on the other hand exempt from payment.

Rome Cavalieri, A Waldorf Astoria Resort  
Via Alberto Cadlolo, 101 - 00136 Roma  
T: (+39) 06 35091  
E: [ROMHI.GuestServices@waldorfastoria.com](mailto:ROMHI.GuestServices@waldorfastoria.com)